Title Negotiation and the techniques of negotiation	Code 1011104371011150893
Field Management - Part-time studies - First-cycle studies	Year / Semester 4 / 7
Specialty -	Course elective
Hours Lectures: <b>1</b> Classes: - Laboratory: - Projects / seminars: -	Number of credits 4
	Language <b>polish</b>

# Lecturer:

dr inż. Małgorzata Spychała Chair of Humanistic Sciences and Managerial Communication ul. Strzelecka 11 60-965 Poznań tel. 61 665 34 15 e-mail: malgorzata.spychala@put.poznan.pl

# Faculty:

Faculty of Engineering Management ul. Strzelecka 11 60-965 Poznań tel. (61) 665-33-74, fax. e-mail: office\_fem@put.poznan.pl

# Status of the course in the study program:

Obligatory course of the study program for Management at the Faculty of Engineering Management.

#### Assumptions and objectives of the course:

The knowledge of negotiation process and the techniques of negotiation, practical use this knowledge during negotiation

# Contents of the course (course description):

Essence of conflict in chosen the social situations; Solving conflicts; The creature of negotiation; The general profile and the foundation of negotiation process; The stages of negotiation: the preparation, choice of place and the negotiators, the presentation of problems, looking for solutions, lock the negotiation and the signature the contract; The profile of negotiations styles; Feature "good" negotiator; Rule in negotiations; the techniques of negotiation; Communication in process of negotiation: verbal and nonverbal communication; The manipulation during negotiation; Ethicist in negotiations.

# Introductory courses and the required pre-knowledge:

Basic knowledge of social rules during negotiation

# Courses form and teaching methods:

classes, lectures

# Form and terms of complete the course - requirements and assessment methods: Written test

**Basic Bibliography:** 

# Additional Bibliography: